

EAST Search History

EAST Search History (Prior Art)

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L10	3459	bellsouth.as.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/08/31 15:50
L9	276	(before and after) near2 (test\$4 screen\$4 evaluat\$5 assess\$6) same (training education learning skill proficiency)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2009/08/31 15:49
L8	173	(pre and post) near2 (test\$4 screen\$4 evaluat\$5 assess\$6) same (training education learning skill proficiency)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2009/08/31 15:49
L7	5	(time adj study) and L6	US-PGPUB; USPAT; EPO; JPO	OR	ON	2009/08/31 15:49
L6	1253	(key adj (performance management measurement volume) adj indicator)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2009/08/31 15:49
L5	510	L4 and (train\$4 coach \$4)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2009/08/31 15:49
L4	1253	(key adj (performance management measurement volume) adj indicator)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2009/08/31 15:49
L3	1	(VIGIL and SHIRLEY). in.	US-PGPUB; USPAT; USOCR; FPRS; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2009/08/31 15:49
L2	9	((rank ranking) near2 (employee worker staff agent workforce)) and L1	US-PGPUB; USPAT; EPO; JPO	OR	ON	2009/08/31 15:49

L1	49	(US-20050131747-\$ or US-20060282305-\$ or US-20040186758-\$ or US-20030130884-\$ or US-20040068431-\$ or US-20040102926-\$ or US-20050071737-\$ or US-20050198486-\$ or US-20070021967-\$ or US-20050043976-\$ or US-20050091093-\$ or US-20040030590-\$ or US-20070055564-\$ or US-20040215503-\$ or US-20040009462-\$ or US-20060123060-\$ or US-20070203711-\$ or US-20030229529-\$ or US-20060240396-\$ or US-20070202475-\$ or US-20070203710-\$ or US-20030182178-\$ or US-20030152901-\$ or US-20030129575-\$ or US-20040014016-\$ or US-20040029093-\$). did. or (US- 20030187723-\$ or US- 20020198765-\$ or US- 20010039002-\$ or US- 20030101091-\$).did. or (US-6345239-\$ or US-7035809-\$ or US- 7366680-\$ or US- 6944596-\$ or US- 6735570-\$ or US- 6754874-\$ or US- 6859523-\$ or US- 5987443-\$ or US- 6606480-\$ or US- 6807535-\$ or US- 7153140-\$ or US- 7181413-\$ or US- 6944624-\$ or US- 6438353-\$ or US- 7367808-\$ or US- 7092821-\$ or US- 7483842-\$ or US- 6119097-\$).did. or (WO-0125971-\$).did.	US-PGPUB; USPAT; DERWENT	OR	ON	2009/08/31 15:49
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S154	130	("20020118220" "20030033184" "3245157" "3594919" "3705271" "4447421" "4505936" "4684349" "4776016" "4853952" "4916726" "5058008" "5100329" "5110329" "5199062" "5206903" "5228859" "5239460" "5299260" "5309505" "5310349" "5311422" "5384841" "5416694" "5469491" "5499291" "5511112" "5513308" "5533115" "5535256" "5583965" "5590188" "5594791" "5597312" "5633924" "5659768" "5675637" "5696811" "5703943" "5721770" "5727950" "5738527" "5745109" "5757644" "5790798" "5818907" "5825869" "5827071" "5833468" "5861881" "5877954" "5903641" "5904485" "5911134" "5914951" "5915973" "5937037" "5943416" "5946375" "5946387" "5947747" "5957659" "5963635" "5971271" "5991394" "6014134" "6038544" "6039575" "6044355" "6044368" "6052460" "6058163" "6067537" "6067538" "6070142" "6073127" "6078894" "6086381" "6108687" "6118865" "6118973" "6119097"	US-PGPUB; USPAT; USOCR	OR	ON	2009/08/31 13:12
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		"6128380" "6134539" "6141528" "6144971" "6146148" "6149441" "6155840" "6163607" "6170014" "6171109" "6192122" "6201948" "6211451" "6215865" "6263049" "6275812" "6278777" "6278978" "6289340" "6301573" "6310951" "6324282" "6340977" "6347139" "6356632" "6359982" "6371765" "6408064" "6408066" "6453038" "6459787" "6510221" "6535600" "6553114" "6559867" "6584192" "6603854" "6628777" "6690788" "6704410" "6766012" "6771764").FN. OR ("6771765" "6775377" "6856680" ("6865267").FN. OR ("7158628").URFN.				
S153	100	("4752889" "4788682" "4789962" "4809272" "4837798" "4881261" "4969185" "5008930" "5029200" "5164981" "5181236" "5185782" "5206903" "5247569" "5309513" "5327490" "5333266" "5384771" "5384841" "5392329" "5400327" "5428608" "5444774" "5448626" "5479487" "5495523" "5500891" "5511117" "5526417" "5535270" "5535323" "5544232" "5546452"	US-PGPUB; USPAT; USOCR	OR	ON	2009/08/31 13:08

		"5546455" "5546456" "5548636" "5550905" "5555297" "5557668" "5563805" "5570419" "5572581" "5577112" "5581664" "5586178" "5586179" "5586218" "5592543" "5594790" "5619508" "5619557" "5633923" "5633924" "5640577" "5652791" "5657383" "5668862" "5678002" "5699431" "5701399" "5703943" "5712902" "5715450" "5724406" "5724419" "5724420" "5740240" "5742675" "5790650" "5796791" "5802163" "5802526" "5812781" "5825869" "5826250" "5831665" "5832070" "5844982" "5848143" "5870464" "5884032" "5907547" "5923885" "5963635" "5991394" "6044146" "6078325" "6094673" "6263066" "6332154" "6356633" "6449356" "6449646" "6453038" "D344521").PN. OR ("7092509").URPN.				
S152	19	((call contact) near2 (center centre) and ((productivity efficiency) same (agent employee representative)) and (repeat same call) and (rank\$4 quartile)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2009/08/31 13:05

S151	125	((call contact) near2 (center centre)) and ((productivity efficiency) same (agent employee representative)) and (repeat same call)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2009/08/31 13:04
S150	290	((call contact) near2 (center centre)) and (productivity efficiency) and (repeat same call)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2009/08/31 13:03
S149	1	"6192122".pn.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2009/08/31 13:02
S148	11	((call contact) near2 (center centre)) and ASA and rank\$4	US-PGPUB; USPAT; EPO; JPO	OR	ON	2009/08/31 12:59
S147	85	((call contact) near2 (center centre)) and ASA	US-PGPUB; USPAT; EPO; JPO	OR	ON	2009/08/31 12:59
S146	0	(S139 S140 S143) and S145	US-PGPUB; USPAT; EPO; JPO	OR	ON	2009/08/31 12:58
S145	53	(US-20050131747-\$ or US-20060282305-\$ or US-20040186758-\$ or US-20030130884-\$ or US-20040068431-\$ or US-20040102926-\$ or US-20050071737-\$ or US-20050198486-\$ or US-20070021967-\$ or US-20050043976-\$ or US-20050091093-\$ or US-20040030590-\$ or US-20070055564-\$ or US-20040215503-\$ or US-20040009462-\$ or US-20060123060-\$ or US-20070203711-\$ or US-20030229529-\$ or US-20060240396-\$ or US-20070202475-\$ or US-20070203710-\$ or US-20030182178-\$ or US-20030152901-\$ or US-20030129575-\$ or US-20040014016-\$ or US-20040029093-\$). did. or (US-20030187723-\$ or US-20020198765-\$ or US-	US-PGPUB; USPAT; DERWENT	OR	ON	2009/08/31 12:57

		20010039002-\$ or US-20030101091-\$ or US-20010008999-\$).did. or (US-6345239-\$ or US-7035809-\$ or US-7366680-\$ or US-6944596-\$ or US-6735570-\$ or US-6754874-\$ or US-6859523-\$ or US-5987443-\$ or US-6606480-\$ or US-6807535-\$ or US-7153140-\$ or US-7181413-\$ or US-6944624-\$ or US-6438353-\$ or US-7367808-\$ or US-7092821-\$ or US-7483842-\$ or US-6119097-\$ or US-5726914-\$ or US-5980429-\$ or US-6324282-\$).did. or (WO-0125971-\$).did.				
S144	0	S143 and S140	US-PGPUB; USPAT; EPO; JPO	OR	ON	2009/08/31 12:57
S143	17	((repeat\$3 return second subsequent near2 call near2 percent \$4) and ((call contact) adj (center centre)))	US-PGPUB; USPAT; EPO; JPO	OR	ON	2009/08/31 12:57
S142	2722	((repeat\$3 return second subsequent near2 call) and ((call contact) adj (center centre)))	US-PGPUB; USPAT; EPO; JPO	OR	ON	2009/08/31 12:57
S141	53	(US-20050131747-\$ or US-20060282305-\$ or US-20040186758-\$ or US-20030130884-\$ or US-20040068431-\$ or US-20040102926-\$ or US-20050071737-\$ or US-20050198486-\$ or US-20070021967-\$ or US-20050043976-\$ or US-20050091093-\$ or US-20040030590-\$ or US-20070055564-\$ or US-20040215503-\$ or US-20040009462-\$ or	US-PGPUB; USPAT; DERWENT	OR	ON	2009/08/31 12:56

		US-20060123060-\$ or US-20070203711-\$ or US-20030229529-\$ or US-20060240396-\$ or US-20070202475-\$ or US-20070203710-\$ or US-20030182178-\$ or US-20030152901-\$ or US-20030129575-\$ or US-20040014016-\$ or US-20040029093-\$). did. or (US- 20030187723-\$ or US- 20020198765-\$ or US- 20010039002-\$ or US- 20030101091-\$ or US- 20010008999-\$).did. or (US-6345239-\$ or US-7035809-\$ or US- 7366680-\$ or US- 6944596-\$ or US- 6735570-\$ or US- 6754874-\$ or US- 6859523-\$ or US- 5987443-\$ or US- 6606480-\$ or US- 6807535-\$ or US- 7153140-\$ or US- 7181413-\$ or US- 6944624-\$ or US- 6438353-\$ or US- 7367808-\$ or US- 7092821-\$ or US- 7483842-\$ or US- 6119097-\$ or US- 5726914-\$ or US- 5980429-\$ or US- 6324282-\$).did. or (WO-0125971-\$).did.				
S140	14	(rank\$4) near2 (ASA (average adj speed))	US-PGPUB; USPAT; EPO; JPO	OR	ON	2009/08/31 12:56
S139	4	(rank\$4) near2 (ASA (average adj speed adj answer))	US-PGPUB; USPAT; EPO; JPO	OR	ON	2009/08/31 12:56
S138	1	"20070203711".pn.	US-PGPUB	OR	ON	2009/08/31 11:14

EAST Search History (I nterference)

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8/31/2009 3:50:33 PM

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\10735044_Bellsouth_BusinessPerformanceMgmt.wsp